ACCOMMODATION SERVICES
**BARNARDO'S TEMPORARY ACCOMMODATION PROGRAM**

**ACCOMMODATION SERVICES**

**PRIMARY BUSINESS**
Provide safe medium term housing to allow young people to complete their education, find employment, etc.

**SECONDARY BUSINESS**
Assist young people to be prepared to live independently in the community with budgeting, living and social skills and work preparation skills.

**Target Age Group:**
16 - 21 years

**Area Serviced:**
No specific area.

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**REFERRALS**

**Referral Number:**
9646 2770

**Referral Criteria:**
Must fit age criteria and be able to live independently in the community, ie, take medication, attend counselling, etc.

**Referral Exclusions:**
No

**Referral Procedures:**
Self referrals are accepted via the phone and agency referrals are preferred via fax or email.

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18-24 Kerr Parade, Auburn 2144
acfc@barnardos.org.au
9646 2770
9749 1050
Monday to Friday, 9.00am - 5.00pm
CATHERINE VILLA

ACCOMMODATION SERVICES

PRIMARY BUSINESS
Accommodation

SECONDARY BUSINESS
Outreach family support and groups.

TIMES FOR SPECIFIC SERVICES:
Young Mums’ Group -
Tuesday, 12.00noon - 2.00pm

Playgroup -
Wednesday, 10.30am - 12.30pm

TARGET AGE GROUP:
Young pregnant women and young mums under the age of 25 and their children.

AREA SERVICED:
State wide for accommodation.

BAULKHAM HILLS/BLACKTOWN LGA FOR OUTREACH GROUPS.

23 Pentland Street,
Quakers Hill 2763

catherinevilla@ccss.org.au

9837 2095

24 hour service provided.
Administration, Monday to Friday, 9.00am - 5.00pm

REFERRALS

REFERRAL NUMBER:
9837 2095

REFERRAL CRITERIA:
For young women under the age of 25 who are pregnant or have children.

REFERRAL EXCLUSIONS:
No exclusions. Risk assessment conducted during assessment process.

REFERRAL PROCEDURES:
Two assessments and a visit to Catherine Villa by the client is required for accommodation and an assessment is made by two workers for outreach programs.
DEPARTMENT OF HOUSING - BLACKTOWN

PRIMARY BUSINESS
Housing options for clients, client service to existing clients. Client service provision to existing Housing NSW tenants.

Target Age Group:
Clients usually required to be over 18 years to sign a lease.

Area Serviced:
Blacktown, Lalor Park, Seven Hills, Prospect, Toongabbie, Kings Langley and Doonside

REFERRALS

Referral Number:
9831 0866 (Team 6)
9831 0877 (Team 7)

Referral Criteria:
Clients must meet the Department’s eligibility criteria to be approved for housing.

Referral Exclusions:
No.

Referral Procedures:
Phone during operating hours.

Ground Floor, 81 Flushcombe Road, Blacktown 2148
81 Flushcombe Road, Blacktown 2148
www.housing.nsw.gov.au
feedback@housing.nsw.gov.au
9831 0866 (Team 7)
9831 0800
Monday, Tuesday, Thursday, Friday, 8.30am - 4.30pm
Wednesday, 1.00pm - 4.30pm
EDDY’S OUT WEST

PRIMARY BUSINESS
Medium - Long Term Accommodation

Target Age Group:
15 - 18 years
18 - 25 years

Area Serviced:
Western Sydney District

REFERRALS
Referral Number:
8881 4800

Referral Criteria:
Must fit age criteria, males and females welcome.

Referral Exclusions:
No

Referral Procedures:
Referrals taken Monday to Friday, 9.00am - 5.00pm.

PO Box 8075, Westpoint Shopping Centre, Blacktown 2148
will.bovino@mackillop.org.au
8881 4800
9621 4468
Monday to Friday, 9.00am - 5.00pm
MACKILLOP FOSTER CARE

MACKILLOP PROVIDES GENERAL AND THERAPEUTIC FOSTER CARE PROGRAMS. MACKILLOP ALSO PROVIDES CASEWORK SUPPORT FOR CHILDREN, YOUNG PEOPLE AND FAMILIES.

TARGET AGE GROUP:
Birth - 18 years plus carers

AREA SERVICED:
Western Sydney

PO Box 8075, Westpoint Shopping Centre, Blacktown 2148
eddie.mendez@mackillop.org.au
8881 4800
9621 4468
Monday to Friday 9.00am - 5.00pm

PRIMARY BUSINESS

REFERRALS

REFERRAL NUMBER:
8881 4800

REFERRAL CRITERIA:
People interested in becoming foster carers.

REFERRAL EXCLUSIONS:
No

REFERRAL PROCEDURES:
Referrals taken Monday to Friday, 9.00am - 5.00pm.
ESSIE WOMEN'S REFUGE

PRIMARY BUSINESS
Supported accommodation.

SECONDARY BUSINESS
Support, referral and advocacy.

Target Age Group:
Women with dependent children - no age Group.

Area Serviced:
No specific area

REFERRALS
Referral Number:
9625 7503

Referral Criteria:
For women escaping domestic violence with their children.

Referral Exclusions:
Unable to self manage due to AOD or mental health issues.

Referral Procedures:
Phone contact 24 hours.

PO Box 62,
Rooty Hill 2766

essie1@hotkey.net.au

9625 7503

9625 4746

7 days a week/24 hours on call
FUSION ACCOMMODATION & SUPPORT SERVICE

12 Carsons Lane,
St Marys 2760

PO Box 220,
St Marys 2760

sydneywest@fusion.org.au

8805 5900

8805 5999

Monday to Friday,
9.00am - 5.00pm

Primary Business
Supported accommodation for singles - males, females and parents; including living skills and educational programs.

Secondary Business
Children’s Development Program for the children of our primary clients.

Target Age Group:
16 - 25 years and their children

Area Serviced:
Blacktown and Penrith LGAs.

Referrals
Referral Number:
8805 5900

Referral Criteria:
Must fit age criteria.

Referral Exclusions:
No.

Referral Procedures:
Self-referrals. Enquiries from all services welcome.
Initial contact by phone Monday to Friday, 9.00am - 5.00pm. Assessments of initial contact forms are made weekly. Clients are then advised of either an inability to house them or they are invited to attend an interview to ascertain viability of a possible relationship. Then the intake process commences.
HEBERSHAM ABORIGINAL YOUTH SERVICE (HAYS)

26 Pringle Road, Hebersham 2770
PO Box 589, Seven Hills 1730
referrals@maristyc.com.au
9672 9288
9832 9331
Monday to Friday, 9.00am - 5.00pm

PRIMARY BUSINESS
Provides medium to long term accommodation.

SECONDARY BUSINESS
Support, advice and advocacy.

Times for Specific Services:
- Mount Druitt Aboriginal Community Youth Justice Group - Monday, 5.00pm - 9.00pm
- Youth Executive - Wednesday, 12.00noon - 4.00pm
- Music Program - Thursday 10.00am - 1.00pm
- Playgroup - Wednesday, 10.30am - 12.30pm

Target Age Group:
15 - 18 years

Area Serviced:
LGA

Target Cultural Group:
ATSI

REFERRALS
Referral Number: 9672 9288
Referral Criteria: Any young Aboriginal person.
Referral Exclusions: No
Referral Procedures: 7 days a week/24 hours
JESSIE STREET
DOMESTIC VIOLENCE SERVICES

PO Box 294,
Doonside 2767
jessiestreet@jessiestreet.org.au
9622 7999
9622 6680
Monday to Friday, 8.00am - 5.00pm. 24 hour service via on-call system

PRIMARY BUSINESS
Crisis accommodation and support for women over 18 years without accompanying children escaping domestic violence.

Times for Specific Services:
Community Outreach Service - Monday to Friday, 9.00am - 5.00pm
Accommodation/support - 7 days/24 hours

Target Age Group:
Women over 18 years old

Area Serviced:
State wide for crisis accommodation, outreach services provided to Blacktown, Baulkham Hills, Penrith and Hawkesbury Local Government Area’s and the Lower Blue Mountains.

REFERRALS
Referral Number:
9622 7999

Referral Criteria:
Accommodation services provided to women without accompanying children escaping or experiencing domestic violence. Community outreach provided to women with or without children.

Referral Exclusions:
No women under 18 years, women with AOD or mental health issues and must be able to self manage and be stabilised.

Referral Procedures:
Referrals accepted 7 days a week/24 hours.
ACCOMMODATION SERVICES

THE GROVE
YOUTH OUTREACH & SUPPORT SERVICE

PRIMARY BUSINESS
Outreach service for young people between the ages of 16-21 years old who are homeless or at risk of becoming. We also assist young people with life skill development and links to education, employment, mental health, health, counselling services, court support and much more.

SECONDARY BUSINESS
Day and Outreach Programs for young people 17 - 25 years.

Times for Specific Services:
Monday to Friday, 9.00am - 5.00pm

Target Age Group:
16 - 21 years (residential)
17 - 25 years (day and outreach programs)

Area Serviced:
Penrith, Blue Mountains, Hawkesbury and Mount Druitt

PO Box 385,
Penrith 2751

7 days a week/24 hours

REFERRALS

Referral Number:
4721 4132

Referral Criteria:
Need to fit the age criteria and willing to make positive changes in their life towards independence.

Referral Exclusions:
No severe disability or mental health issues.

Referral Procedures:
A referral is made, if a vacancy exists, interview time is provided. Interview outcomes take 24 - 48 hours.

46 Bringelly Road,
Kingswood 2747

wincklem@missionaustralia.com.au

4724 3032

4721 0756

7 days a week/24 hours
MARIST YOUTH CARE

PRIMARY BUSINESS
Services to youth at risk in Western Sydney.

SECONDARY BUSINESS
School Conferencing Service to assist schools in managing “high risk” students.

Target Age Group:
12 - 25 years

Area Serviced:
Blacktown LGA

REFERRALS
Referral Number:
9672 9288
Referral Criteria:
Must fit age criteria, males and females welcome.
Referral Procedures:
Call during business hours.

36 First Avenue,
Blacktown 2148

PO Box 589,
Seven Hills 1730

info@maristyc.com.au
www.maristyc.com.au

9672 9200

9672 9300

Monday to Friday,
9.00am - 5.00pm
THE TURNING POINT YOUTH ACCOMMODATION SERVICE

16 Londonderry Road, Richmond 2753
PO Box 241, Richmond 2753
turning.point@bigpond.com
4588 6626
4588 6148
Monday to Friday, 8.00am - 10.00pm

PRIMARY BUSINESS

Accommodation

Times for Specific Services:
The service is open to clients from 4.00pm everyday and closed to clients at 9.00am.

Target Age Group:
15 - 18 years

Area Serviced:
Hawkesbury and Western Sydney.

REFERRALS

Referral Number:
4588 6626

Referral Criteria:
Must fit age criteria.

Referral Exclusions:
Excessive AOD issues and recent violence issues.

Referral Procedures:
Via the telephone.
WESTERN HOUSING FOR YOUTH

291 Merrylands Road, Merrylands 2160
PO Box 53, Merrylands 2160
info@why.net.au
9637 9511
9637 9599

Monday to Friday, 9.00am - 6.30pm.
Closed for “Appointments Only”
Monday and Thursday between 9.00am - 2.00pm

PRIMARY BUSINESS
Medium to long term semi-supported accommodation.

SECONDARY BUSINESS
Transitional housing.

Target Age Group:
16 - 21 years old

Area Serviced:
Auburn, Parramatta and Holroyd LGAs

REFERRALS
Referral Number:
9637 9511

Referral Criteria:
Must fit age criteria.

Referral Exclusions:
None

Referral Procedures:
By phone during office hours.
YFOUNDATIONS – YCONNECT

PRIMARY BUSINESS
The Yconnect line has a youth worker that helps young people, families, friends and youth workers on information about crisis, medium to long-term accommodation and other youth services.

Target Age Group:
12 - 25 years old

Area Serviced:
NSW wide

PO Box 3115,
Redfern 2016

www.yfoundations.org.au

9318 1531
Rural NSW 1800 424 830 (free call)
Dial 2 to listen

7 days a week/24 hours
(phone line only)
Staffed Monday to Friday,
9.00am - 4.30pm

REFERRALS
Referral Number:
9318 1531
Rural NSW 1800 424 830 (free call)
Dial 2 to listen

Referral Criteria:
Contact for details.
Services for culturally and linguistically diverse young people
MOUNT DRUITT ETHNIC COMMUNITIES AGENCY

12/13 Mount Street, Mount Druitt 2770
PO Box 65, Mount Druitt 2770
info@meca.org.au
www.meca.org.au
9625 9300
9677 2849
Monday to Friday, 9.00am - 5.00pm

PRIMARY BUSINESS
Providing services to migrants and refugees and other CALD communities.

Target Age Group:
All ages

Area Serviced:
Mount Druitt and surrounding areas.

REFERRALS
Referral Number:
9625 9300
Referral Criteria:
Young people and their parents from CALD backgrounds.
Referral Exclusions:
No
Referral Procedures:
Phone during operating hours.

Monday to Friday, 9.00am - 5.00pm
PRIMARY BUSINESS
Health care service
Target Age Group:
All ages
Refugee young people and their families.
Area Serviced:
Clinics run in Blacktown and Mount Druitt Community Health Centres.
Target Cultural Group:
Refugee Youth

REFERRALS
Referral Number:
8778 0770
Referral Criteria:
Young people and their parents from refugee backgrounds.
Referral Procedures:
Phone during operating hours.

NSW REFUGEE HEALTH SERVICE

Suite 1, Level 3,
157-161 George Street,
Liverpool 2170

PO Box 144,
Liverpool BC NSW 1871

refugeehealth@swsahs.nsw.gov.au

8778 0770
8778 0790

Monday to Friday,
8.30am - 5.00pm
STARTTS -
THE NSW SERVICE FOR
THE TREATMENT AND
REHABILITATION OF
TORTURE AND TRAUMA
SURVIVORS

152-168 The Horsley Drive,
Carramar 2163

PO Box 203,
Fairfield 2165

startts@sswhs.nsw.gov.au
www.startts.org.au

9794 1900

9794 1910

Monday to Friday,
8.30am - 5.00pm

PRIMARY BUSINESS
Counselling, Children and Young
People, Groups, Families in Cultural
Transition, Enterprise facilitation,
Personal Support Program,
group therapy.

Target Age Group:
All ages

Area Serviced:
NSW

Target Cultural Group:
All cultural groups welcome.

REFERRALS
Referral Number:
9794 1900

Referral Criteria:
Young people and their parents
from refugee backgrounds.

Referral Procedures:
Phone during operating hours.
**SYDWEST MULTICULTURAL SERVICES**

** PRIMARY BUSINESS**

Education, art, career programs and community development.

**Times for Specific Services:**
Monday to Friday, 9.00am - 4.30pm
Tuesday, 9.00am - 3.00pm

**Target Age Group:**
All ages welcome.

**Area Serviced:**
Sydney wide

**Target Cultural Group:**
All migrants and refugees welcome.

**REFERRALS**

**Referral Number:**
9621 6633

**Referral Criteria:**
Only CALD and the refugee community.

**Referral Exclusions:**
No counselling services.

**Referral Procedures:**
Monday to Friday, 9.00am - 4.30pm
Tuesday, 9.00am - 3.00pm

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PO Box 869, Blacktown 2148
info@sydwestmsi.org.au
9831 5625
9.00am - 4.30pm
Close at 3.00pm on Tuesdays
SERVICES FOR PEOPLE WITH A DISABILITY
SERVICES FOR PEOPLE WITH A DISABILITY

BREAK THRU
EMPLOYMENT
SERVICES

PRIMARY BUSINESS
Job placement, support and training.

SECONDARY BUSINESS
Counselling, advocacy, referral to long term unemployed, addressing non vocational barriers.

Times for Specific Services:
Counselling provided only to existing clients.

Target Age Group:
15 - 65 years

Area Serviced:
Western Sydney including Hawkesbury and the Blue Mountains.

REFERRALS
Referral Number:
8884 3040

Referral Procedures:
Referrals only taken from Centrelink for some programs. For others, telephone referral, book for initial interview within two weeks.

Suite 16, Level 1, 125 Main Street, Blacktown 2148
PO Box 219, Blacktown 2148
blacktown@breakthru.org.au
www.breakthru.org.au
8884 3000
8884 3005
Monday to Friday, 8.45am - 5.00pm
COMMONWEALTH CARELINK CENTRES

PRIMARY BUSINESS
Centre provides a single point of contact to obtain information about the range of services available in the local community for people with disabilities and their families.

Target Age Group:
All ages

Area Serviced:
Australia wide - tell operator which region you live in.

REFERRALS
Referral Number:
1800 052 222

Referral Criteria:
People with disabilities

Referral Procedures:
Phone during operating hours or leave message on after hours answer machine.

3/9-11 Rowley Street,
Seven Hills 2147

ccrc@bcs.org.au
www.commcarelink.health.gov.au

1800 052 222

9831 5625

8.30am - 5.00pm speak to an operator After-hours - recorded message for emergencies.
EMMAUS DISABLED PERSONS CATHOLIC SERVICES

PRIMARY BUSINESS
Provides supported accommodation for people 18 years and over, with a mild to moderate intellectual disability. Also provides support to families through pastoral care and an information service.

Target Age Group:
18 years plus

Area Serviced:
Sydney wide

REFERRALS
Referral Number:
9831 2826

Referral Criteria:
Provides supported accommodation for people 18 years and over, with a mild to moderate intellectual disability.

Referral Exclusions:
No

Referral Procedures:
Referrals taken Monday to Friday, 8.30am - 5.00pm.
INDEPENDENT LIVING FOR THE PHYSICALLY DISABLED

PRIMARY BUSINESS
Provide transitional accommodation for people with physical disabilities.
Target Age Group: 18 - 55 years old

REFERRALS
Referral Number: 9622 5557
Referral Procedures: Phone during operating hours.

9-13 First Avenue, Blacktown 2148
PO Box 1028, Blacktown 2148
ilpd@aapt.net.au
9622 5557
9676 6021
Monday to Friday, 9.00am - 4.00pm
PECKYS DISABILITY SERVICES

Primary Business
Disability services

Times for Specific Services:
Occasionally programs may operate after hours.

Target Age Group:
Post School Programs - 18 years onwards.
Transition to work - 18 years onwards.
Teen Zone recreation services - 13 to 18 years
Living skills - 18 to 65 years
Facilities of Peckys open to all age groups.

Area Serviced:
Nepean, Blacktown, Holroyd and Baulkham Hills (facilities available to all NSW)

Referrals

Referral Number:
9688 3268

Referral Criteria:
Peer support - Blacktown LGA only, moderate to severe development disability. Living skills - Blacktown LGA only with mild to moderate support needs.

Referral Exclusions:
No

Referral Procedures:
Referrals taken Monday to Friday, 9.00am - 4.00pm.
SERVICES FOR PEOPLE WITH A DISABILITY

SPECIAL OLYMPICS – SYDNEY WEST REGION

PRIMARY BUSINESS
Organizes sporting activities for people with an intellectual disability. Children from 8 years welcome.
Target Age Group:
8 and over.
Area Serviced:
Sydney West region

REFERRALS
Referral Number:
9636 6058
Referral Criteria:
For young people aged 8 and over with an intellectual disability.
Referral Procedures:
Phone during operating hours.

25 Carolyn Street,
Greystanes 2145
mikeanddenise@optusnet.com.au
9636 6058
Monday to Friday,
9.00am - 5.00pm
**TAXI TRANSPORT SUBSIDY SCHEME**

**PRIMARY BUSINESS**
Assists people from the age of 5 years with a qualifying severe and permanent disability. The scheme subsidises the travel cost of TTSS participants, allowing them to travel by taxi at half fare. Participation in the scheme is not means tested, however applicants must meet strict eligibility criteria.

**Target Age Group:**
5 years and over

**Area Serviced:**
NSW

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**REFERRALS**

**Referral Number:**
1800 623 724

**Referral Criteria:**
For people with a severe and permanent disability aged 5 and over.

**Referral Procedures:**
Phone during operating hours.

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Locked Bag 5067, Parramatta 2124

ttss@transport.nsw.gov.au

1800 623 724

8836 3122

Monday to Friday, 8.30am - 4.30pm
SERVICES FOR PEOPLE WITH A DISABILITY

TNC INCORPORATED

PRIMARY BUSINESS
Recreation and social support.

Times for Specific Services:
Run activities on Tuesday, Thursday and Friday evenings and weekends. Also provide holidays including weekends away and week long holidays.

Target Age Group:
18 years and up

Area Serviced:
Blacktown LGA

REFERRALS

Referral Number:
9671 7217

Referral Criteria:
Must have a mild to moderate intellectual disability, age and live in area.

Referral Exclusions:
Physical disabilities alone.

Referral Procedures:
Contact service, appointment is made for an interview. Info given and assessment made, if suitable client attends 3 outings before membership is offered.

9-13 First Avenue, Blacktown 2148
PO Box 394, Blacktown 2148
manager@tnc.net.au
9671 7217
9831 1176
Monday to Friday, 9.00am - 5.00pm
**PRIMARY BUSINESS**
Vision impaired, hearing impaired, sensory impairments, intellectual and multiple disabilities and multi-categorical. Pre-kindergarten to Year 12.

**Target Age Group:**
K-12

**Area Serviced:**
Western Sydney

**REFERRALS**

**Referral Number:**
9208 7611

**Referral Criteria:**
Sensory plus additional disabilities.

**Referral Procedures:**
Phone during operating hours.
WISE EMPLOYMENT

DISABILITY

EMPLOYMENT

NETWORK

1/55 North Parade, Mount Druitt 2770
PO Box 16, Mount Druitt 2770
mtdruitt@wiseemployment.com.au
www.wisemployment.com.au
9677 2999
9677 2900
Monday to Friday, 9.00am - 5.00pm

PRIMARY BUSINESS

Employment Services, Reskilling and Training, Parallel servicing with required support services.

Target Age Group:
15 - 25 years

Area Serviced:
Mount Druitt, Blacktown, Penrith, Parramatta and Liverpool

REFERRALS

Referral Number:
9677 2999

Referral Criteria:
DES services - open to all young people aged 15-25 years old with learning, intellectual, physical or mental health disabilities.

Referral Exclusions:
No

Referral Procedures:
All referrals welcomed contact Wise to assist with enquiries.
EDUCATION AND TRAINING SERVICES
BLACKTOWN YOUTH COLLEGE

PRIMARY BUSINESS
Teaching teenagers who struggle with mainstream school.

Target Age Group:
13 - 18 years old

Area Serviced:
Western Sydney

REFERRALS
Referral Number:
9628 7950

Referral criteria:
Calling for an interview - previous schooling unsuccessful.

39 Mackellar Road,
Hebersham 2770

PO Box 93,
Plumpton 2761

bycollege2@bigpond.com.au
www.blacktownyouthcollege.nsw.edu.au

9011 5335

9628 9285

9.30am - 2.30pm
BREED

BREED Business Centre, Building T2A, Warawara Circuit, Nirrimba Education Precinct, Eastern Road, Quakers Hill 2763

PO Box 147, Quakers Hill 2763

info@breed.org.au
www.breedcp.com.au

9853 3200

9853 3201

Monday to Friday, 9.00am - 5.00pm

PRIMARY BUSINESS

Making 13 - 19 year olds in the Blacktown LGA, their Career Advisors, Youth Group Coordinators and Parents/Careers more informed on career opportunities and pathways via information sessions, industry tours, and links to other local initiatives. Helping schools to provide Work Placement opportunities to Year 11 and Year 12 students as part of their HSC VET subjects. Also helping to form partnerships between businesses and local communities and schools.

Target Age Group:
13 - 19 years old, communities and businesses.

Area Serviced:
Blacktown LGA

REFERRALS

Referral Number:
9853 3247

Referral criteria:
Must fit age group, young people in or out of school welcome.

Referral exclusions:
No

Referral procedures:
Referrals taken Monday to Friday, 9.00am - 4.00pm.
BUTUCARBIN ABORIGINAL CORPORATION

PRIMARY BUSINESS
Community management, education and community development.

Target Age Group:
Adult service (TAFE age)

Target Cultural Group:
Aboriginal and Torres Strait islander people.

REFERRALS
Referral Number:
9832 7167

Referral Criteria:
No

Referral Exclusions:
No

Referral Procedures:
N/A

28 Pringle Road,
Hebersham 2770

PO Box E18,
Emerton 2770

koori@ozemail.com.au

9832 7167

9832 7263

9.00am - 5.00pm
EAGLES RAPS

PRIMARY BUSINESS
A Youth Suicide Prevention Association that offers a Learning Centre, Drop-In centre and referrals. Open to young people aged 12 - 24 years old, males and females welcome.

Target Age Group:
12 - 24 years old

Area Serviced:
Western Sydney

37 Graham Street,
Doonside 2767

PO Box 458,
Doonside 2767

eaglesraps@bigpond.com.au

9679 9991 (centre)

9679 7009

Monday to Friday, 9.00am - 5.00pm

REFERRALS
Referral Number:
9679 9991 or 0418 417 124

Referral Criteria:
No

Referral Exclusions:
No

Referral Procedures:
N/A
OBELEY EDUCATION CENTRE

PRIMARY BUSINESS
Education - academic and social skills.
Target age group: 14 - 16 years old
Area Serviced: Blue Mountains, St Marys, Penrith and Blacktown

REFERRALS
Referral Number: 9623 2879
Referral criteria: No AOD problems.
Referral procedures: Young people can be referred between operating hours, a form is to be completed by the student and referring person.

63 Forrester Road, St Marys 2760
lattard@obleynsw.edu.au
9623 2879
9623 7477
Monday to Friday, 8.30am - 3.00pm
TAFE NSW - WESTERN SYDNEY INSTITUTE - OTEN

EDUCATION AND TRAINING SERVICES

PRIMARY BUSINESS
Distance and online education and training.

Target age group: Vocational training.

Times for Specific Services: Monday to Friday, 9.00am - 5.00pm

Target age group: 17 and above for Certificate I in Access to Work and Training (Course Number 10443).

Area Serviced: NSW

REFERRALS
Referral Number: Unlimited

Referral criteria: None

Referral exclusions: Under 15 years of age.

Referral procedures: Enrolment application

Cost: $50 handling charge

Monday to Friday, 9.00am - 5.00pm

51 Wentworth Road, Strathfield 2135
oten.outreach@tafensw.edu.au
www.oten.tafensw.edu.au
9715 8031
1300 888 010
9715 8640

9715 8640

www.oten.tafensw.edu.au
**TAFE NSW - WESTERN SYDNEY INSTITUTE EQUITY & ABORIGINAL SERVICES UNIT**

**PRIMARY BUSINESS**
Education and Training

**Target Age Group:**
All ages

**Area Serviced:**
Western Sydney

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**REFERRALS**

**Referral Number:**
131 870

**Referral criteria:**
All education and training courses.

**Referral procedures:**
Ring and make an appointment to see a TAFE Counsellor.

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2-10 O'Connell Street, Block L, LG.05, Kingswood 2747

www.tafensw.edu.au

131 870

Monday to Friday, 9.00am - 5.00pm
WESTERN SYDNEY TRAINING & EDUCATION CENTRE

PRIMARY BUSINESS
Training and education courses for young people who are currently not in employment, education or training.
Target age group: 15 - 24 years old
Area Serviced: Outer Western Sydney

REFERRALS
Referral Number: 9832 4775
Referral criteria: Must fit age criteria, not attending.
Referral exclusions: No
Referral procedures: Phone for an appointment during office hours.

48 Bulolo Drive, Whalan 2770
PO Box 4007, Tregear 2770
office@wstec.org.au
9832 4775
9677 2110
Monday to Friday, 9.30am - 3.30pm
YOUTH CONNECTIONS - MARIST YOUTH CARE

36-38 First Avenue, Blacktown 2148
PO Box 589, Seven Hills 1730
youthconnections@maristyc.com.au
www.maristyc.com.au
8844 8023
9687 3993
9.00am - 5.00pm

PRIMARY BUSINESS
Providing education support programs and advocacy for students at risk of disengaging from school or young people who are disengaged from education, training or employment.
Classes are from 9.30am - 2.30pm
**Target age group:**
11 - 19 years
**Area Serviced:**
Blacktown and Mount Druitt regions

REFERRALS
**Referral Number:**
9672 9288
**Referral criteria:**
At risk of disengaging or disengaged from school, education and training.
Age range 11 - 19 years.
Young people referred can still be in school, recently disengaged or long term disengaged.
**Referral procedures:**
Referrals taken via phone during business hours.
BOYSTOWN EMPLOYMENT SERVICE

PRIMARY BUSINESS
Job Services, Job Placement, support, training and employment.

SECONDARY BUSINESS
Counselling, advocacy, referral services.

Target Age Group:
15 - 25 years old, unemployed.

Area Serviced:
Blacktown LGA and wider Outer Western Sydney area

REFERRALS
Referral Number:
8822 3800 or 1300 WORKSEARCH

Referral criteria:
Dependant on individual programs, some programs specifically for Department of Housing Tenants, or indigenous youth, or people seeking job services assistance. Please contact reception to discuss your requirements.

Referral procedures:
Referrals taken Monday to Friday.
BREAK THRU EMPLOYMENT SOLUTIONS

Suite 16, Level 1, 125 Main Street, Blacktown 2148
PO Box 219, Blacktown 2148
blacktown@breakthru.org.au
www.breakthru.org.au
8884 3000
8884 3005
Monday to Friday, 8.45am - 5.00pm

EMPLOYMENT SERVICES

PRIMARY BUSINESS
Job Services Australia

SECONDARY BUSINESS
Counselling, advocacy, referral to long term unemployed, addressing non vocational barriers.

Times for specific services:
Counselling provided only to existing clients.

Target age group:
15 and over

Area Serviced:
Western Sydney and Eastern Suburbs.

REFERRALS
Referral Number: 8884 3000
Referral exclusions: No
Referral procedures:
All other referrals only taken from Centrelink.
REFERRALS

Referral Number:
8882 0800

Referral criteria:
Must be eligible to work in Australia. Do not have to be registered with Centrelink if you are a youth student, pre-release prisoners, community development employment project participant with access to CDEP wages, disability support pension, and volunteer not activity tested in receipt of parenting payments, registering for harvest labour or drought force. School leavers 15 years and over can register with disability services.

Referral exclusions:
No

Referral procedures:
All other referrals only taken from Centrelink.

PRIMARY BUSINESS

Job Services

SECONDARY BUSINESS

Counselling, advocacy, referral to long term unemployed, addressing non vocational barriers.

Times for specific services:
Counselling provided only to existing clients.

Target age group:
15 and over

Area Serviced:
Western Sydney

BREAK THRU EMPLOYMENT SOLUTIONS

Shop 103B, Westfields, Corner Carlisle Avenue and Luxford Road, Mount Druitt 2770
PO Box 463, Mount Druitt 2770
mtduitt@breakthru.org.au
www.breakthru.org.au
8882 0800
9625 6264
Monday to Friday, 8.45am - 5.00pm
**DEPARTMENT OF HUMAN SERVICES, CENTRELINK – BLACKTOWN**

**PRIMARY BUSINESS**
Income support for eligible customers.

**SECONDARY BUSINESS**
Referrals to appropriate agencies, education and training institutions.

**Target age group**
15 - 24 years

**Area Serviced**
St Marys, Baulkham Hills, Blacktown and Mount Druitt

**REFERRALS**
Referral Number:
132 490
132 650

Referral criteria:
No

Referral exclusions:
No

Referral procedures:
Contact during opening hours.

Contacting online:
www.humanservices.gov.au/onlineservices

**8 First Avenue, Blacktown 2148**

**Reply Paid 7800, Canberra BC ACT 2610**

**www.humanservices.gov.au**

**132 490 (youth and students)**
**132 850 (employment services)**

**1300 786 102**

Monday to Friday, 8.30am - 4.30pm
DEPARTMENT OF HUMAN SERVICES, CENTRELINK – MOUNT DRUITT

PRIMARY BUSINESS
Income support for eligible customers.

SECONDARY BUSINESS
Referrals to appropriate agencies, education and training institutions.

Target age group
No age limited specified.

Area Serviced
St Marys, Baulkham Hills, Blacktown and Mount Druitt

REFERRALS
Referral Number: 132 490
Referral criteria: No
Referral exclusions: No
Referral procedures: Contact during opening hours.
Contacting Online:
www.humanservices.gov.au

Online Services:
136 240

3 Mount Street, Mount Druitt 2770
PO Box 7788, Canberra BC ACT 2610
www.humanservices.gov.au
132 490 (youth and students)
132 850 (employment services)
133 633 (Australian Apprentices)
1300 786 102
Monday to Friday, 8.30am - 4.30pm
GLOBAL SKILLS BLACKTOWN

Primary Business
Employment, recruitment and training.

Target age group:
16 and over

Area Serviced:
Outer West

Referrals
Referral Number:
9676 7699

Referral criteria:
Clients do not have to be registered with Centrelink.

Referral exclusions:
Cannot accept clients already referred to other Job Network members.

Suite 2, Level 8, 17 Patrick Street, Westpoint Office Towers, Westpoint Shopping Centre, Blacktown 2148

PO Box 8370, Blacktown

globalb@globalskills.com.au
www.globalskills.com.au

9676 7699
9676 8355

Monday to Friday, 9.00am - 5.00pm
GLOBAL SKILLS

Primary Business
Employment, recruitment and training.

Target age group:
16 and over

Area Serviced:
Mount Druitt area

Referrals
Referral Number:
9675 4216

Referral exclusions:
Cannot accept clients already referred to other Job Network members.

Suite 6, 13 Mount Street,
Mount Druitt 2770

globalmt@bigpond.net.au
www.globalskills.com.au

9675 4216

9675 4399

Monday to Friday,
9.00am - 5.00pm
JOBFIND

PRIMARY BUSINESS
Employment, recruitment and training.
Target age group: 16 and over
Area Serviced: Western Sydney

REFERRALS
Referral Number: 8881 2900
Referral criteria: All clients must be registered with Centrelink.
Referral exclusions: Cannot accept clients already referred to other Job Network members.

1/38 Prince Street, Blacktown 2148
PO Box 869, Blacktown 2148
jobfind_blacktown@jobfindcentre.com.au
www.jobfindcentre.com.au
8881 2900
8881 2929
Monday to Friday, 9.00am - 5.00pm
MAX EMPLOYMENT

PRIMARY BUSINESS

Employment, recruitment and training.

Target age group:
15 and over

Area Serviced:
Western Sydney

REFERRALS

Referral Number:
9834 8200

Referral criteria:
All clients must be registered with Centrelink.

Referral exclusions:
Cannot accept clients already referred to other Job Network members.

Shops 4 & 5, Westpoint Shopping Centre, 17 Patrick Street, City Walk Arcade, Blacktown 2148
blacktown@maxemployment.com.au
www.maxemployment.com.au
9834 8200
9834 8299
Monday to Friday, 9.00am - 5.00pm
MAX EMPLOYMENT

EMPLOYMENT SERVICES

PRIMARY BUSINESS
Employment services provider under the Job Services Australia Contract and Disability Employment Services Contract.

Target age group:
15 and over

Area Serviced:
Outer Western Sydney

REFERRALS

Referral Number:
8882 6700

Referral criteria:
All clients must be registered with Centrelink.

Referral exclusions:
Cannot accept clients already referred to other Job Network members.

Level 1, 5 Mount Street, Mount Druitt 2770
mt.druitt@maxemployment.com.au
www.maxemployment.com.au
8882 6700
8882 6799
Monday to Friday, 8.30am - 5.00pm
**THE SALVATION ARMY EMPLOYMENT PLUS, BLACKTOWN**

**PRIMARY BUSINESS**

Employment, recruitment and training.

**Target age group:**
15 and over

**Area Serviced:**
Western Sydney

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**REFERRALS**

**Referral Number:**
9679 5400

**Referral criteria:**
Clients can register with this service or with Centrelink.

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**Suite 2, Level 1, 38 Prince Street, Blacktown 2148**

blacktown_eplus@aep.salvationarmy.org
www.employmentplus.com.au

9679 5400

9679 5425

Monday to Friday, 9.00am - 5.00pm
THE SALVATION ARMY
EMPLOYMENT PLUS

EMPLOYMENT SERVICES

PRIMARY BUSINESS
Employment, recruitment and training.

Target age group:
15 and over

Area Serviced
Western Sydney

REFERRALS
Referral Number:
8886 2200

Shop 1, 11 Zoe Place,
Mount Druitt 2770

mtdruitt_eplus@aep.salvationarmy.org

8886 2200

8886 2225

Monday to Friday,
9.00am - 5.00pm
**WISE EMPLOYMENT**

**PRIMARY BUSINESS**
Employment, recruitment and training.

**Target age group:**
15 and over

**Area Serviced:**
Western Sydney

**REFERRALS**

**Referral criteria:**
All clients must be registered with Centrelink or if not on Centrelink payments, can contact WISE to check eligibility.

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1/55 North Parade, Mount Druitt 2770

PO Box 16, Mount Druitt 2770

mtdruitt@wiseemployment.com.au
www.wiseemployment.com.au

9677 2999

9677 2900

Monday to Friday, 8.30am - 5.00pm
HEALTH SERVICES
AFTERCARE - KURINDA ADOLESCENT SERVICE

PRIMARY BUSINESS
Support and accommodation.
Secondary Business:
Community integration.
Target Age Group:
14 - 24 years
Area Serviced:
State wide

8 Leabons Lane,
Seven Hills 2147

PO Box 83,
Seven Hills 2147

kurinda@aftercare.com.au
www.aftercare.com.au

8825 2200
8825 2299

7 days a week,
24 hours a day

HEALTH SERVICES

REFERRALS
Referral Number:
8825 2200
Referral Criteria:
Must have a diagnosed mental illness and fit age criteria.
Referral Exclusions:
No violent behaviours, not using alcohol or drugs, substance-free for at least 3 months.
Referral Procedures:
Referrals taken at anytime over the phone, referral package faxed if suitable.
ALCOHOLICS ANONYMOUS SERVICE COUNCIL OF NSW

PRIMARY BUSINESS
Helping people to recover from alcoholism.

SECONDARY BUSINESS
Helping people to recover from alcoholism.

Times for Specific Services:
Call for details of local meetings.

Target Age Group:
All ages.

Area Serviced:
NSW

REFERRALS

Referral Number:
9799 1199 (24 hour helpline)

Referral Criteria:
Any person with alcohol issues seeking support.

Referral Exclusions:
No

Referral Procedures:
We don’t take referrals, a phone service operates at all times.

127 Edwin Street North, Croydon 2132
PO Box 56, Croydon 2132
aacroydon@bigpond.com.au
info@aasydney.org.au
9799 1199 (24 hour helpline)
9716 7547
Office open Monday to Friday, 9.00am - 3.00pm
BLACKTOWN COMMUNITY HEALTH CENTRE

PRIMARY BUSINESS
Child and family allied health services, community nursing services, multicultural health services, health promotion, complex aged and chronic care allied health services, drug and alcohol counselling and refugee health clinic.

Target Age Group:
All ages.

Area Serviced:
Blacktown

REFERRALS

Referral Number:
Drug and Alcohol - 9840 3355
Mental Health - 1800 650 749

Referral Criteria:
See clients of all ages.

Referral Exclusions:
Relationship counselling, D.V. perpetrators
BLACKTOWN WOMENS & GIRLS HEALTH CENTRE

PRIMARY BUSINESS
Doctor, nurse, counselling, massage, naturopath, groups.
Times for Specific Services:
By appointment.
Target Age Group:
All women.
Area Serviced:
Blacktown LGA

6 Prince Street,
Blacktown  2148
PO Box 535,
Blacktown  2148
info@womensandgirls.org.au
www.womensandgirls.org.au
9831 2070
9831 2344
Monday to Friday,
9.30am - 4.30pm

REFERRALS
Referral Number:
9831 2070
Referral Criteria:
Must be female.
Referral Exclusions:
No
Referral Procedures:
Call during operating hours.
BRIDGES

119 Flushcombe Road, Blacktown 2148
PO Box 577, Blacktown 2148
info@bridges.org.au
www.bridges.org.au
9622 7511
9831 7337
Tuesday to Friday, 10.00am - 5.00pm

PRIMARY BUSINESS
Alcohol and other drugs counselling, group work and community development. This service also supports families and children who experience someone else’s drug use.

Times for Specific Services:
Counselling by appointment - drop-ins may see a Counsellor if one is available, if not an appointment will be made.

Target Age Group:
Open to all ages.

Area Serviced:
Blacktown LGA

REFERRALS
Referral Number:
9622 7511

Referral Criteria:
This service is open to any person experiencing issues with alcohol and other drugs. Support services for families also available.

Referral Exclusions:
No

Referral Procedures:
Self-Referral
DOONSDIE/MOUNT DRUITT PREGNANCY SUPPORT

17-19 Hillend Road, Doonside 2767
PO Box 117, Doonside 2767
info@sydwestmsi.org.au
9622 8219
9602 6100

PRIMARY BUSINESS
Provides counselling, support and practical assistance to pregnant women and new mothers. Also provides pre and post termination counselling; Daily telephone counselling; Face-to-face counselling by appointment only.

Times for Specific Services:
Office is open by appointment only.
Telephone counselling - 24 hours
Requests for material assistance - phone
Weekdays 9.00am - 5.00pm

Target Age Group:
All ages

Area Serviced:
Australia wide

REFERRALS
Referral Number:
9622 8219
Referral Criteria:
For both women and men seeking information and support about pregnancy/post-abortion.
Referral Exclusions:
No
Referral Procedures:
Phone anytime - transferred to counselling help.
DUNLEA ALCOHOL & OTHER DRUGS YOUTH SERVICE (DAYS)

102 Kenyons Road, Merrylands 2160
PO Box 8, Merrylands 2160
dunlea@youthoffthestreets.com.au
www.youthoffthestreets.com.au

9721 5750
9681 6720
Monday to Friday, 8.00am - 4.00pm

PRIMARY BUSINESS
Alcohol and other drugs (AOD) day program.

SECONDARY BUSINESS
Case management, family work and counselling.

Times for Specific Services:
Group program: Monday - Thursday, 10.30am to 2.30pm (individual times available on a needs basis).

Target Age Group:
13 - 19 years

Area Serviced:
Sydney wide.

REFERRALS
Referral Number:
9721 5750
Referral Criteria:
Must have AOD related issues.
Referral Exclusions:
Some mental health issues (will be assessed).
Referral Procedures:
Phone for assessment.
HEALTH SERVICES

HEADSPACE MOUNT DRUITT

Shop 12 Daniel Thomas Plaza, 6-10 Mount Street, Mount Druitt 2770
headspacemtdruitt@ucmh.org.au
www.headspace.org.au/mtdruitt
9675 2602
8887 5610
Monday to Friday, 9.00am - 5.00pm, some after hours appointments available.

PRIMARY BUSINESS

A youth friendly, community based health service providing mental health and wellbeing support, information and services to young people and their families. Talk to someone about feeling down, depressed or anxious, not sleeping well or sleeping too much, finding it hard to concentrate, poor appetite or eating too much, not coping at school, home or work, problems with relationships, bullied, hurt or sexually harassed. Any issues relating to physical health, mental health, alcohol or drug use, sexual health, contraception, caring for someone with a mental illness or drinking or drug problem.

Target Age Group:
12 - 25 years old

Area Serviced:
Western Sydney

REFERRALS

Referral Number:
9675 2602
Referral Criteria:
12 - 25 years old
Referral Procedures:
Referral procedures by intake phone or walk in during office hours only, or speak with your GP, teacher, family or friend.
REFERRALS

Referral Number:
9881 1200

Referral Criteria:
Must be within the age and geographical area.

Referral Exclusions:
Relationship counselling and perpetrators.

PRIMARY BUSINESS

Counselling, community nursing, speech pathology, occupational therapy, Child and Family Team, CALD Health Workers, immunisation.

Target Age Group:
0 - 11 years and 22+ years.

Area Serviced:
Mount Druitt area.

Target Cultural Group:
Have Pacific Islander, Spanish and Arabic Health Workers.

MOUNT DRUITT COMMUNITY HEALTHCENTRE

Cnr Buran & Kelly Close, Mount Druitt 2770

Cnr Buran & Kelly Close, Mount Druitt 2770

info@sydwestmsi.org.au

9881 1200

9881 1401

Monday to Friday, 8.30am - 5.00pm
MOUNT DRUITT
SEXUAL HEALTH CLINIC

PRIMARY BUSINESS
Clinical service.
Target Age Group:
All ages.
Area Serviced:
Blacktown LGA

REFERRALS
Referral Number:
9881 1206
Referral Criteria:
STI testing and management, HIV positive, men who have sex with men. Aboriginal people, sex workers welcome.
Referral Procedures:
Phone for an appointment to speak to the triage nurse.

Kelly Close Services, Mount Druitt Community Health, Kelly Close, Mount Druitt 2770
9881 1206
9881 1331
Mondays and Fridays - 9.00am - 4.00pm. Wednesdays - 9.00am - 1.00pm
WESTERN AREA ADOLESCENT TEAM (WAAT)

PRIMARY BUSINESS
Youth health, counselling, information and support.
Times for Specific Services:
Monday, Tuesday, Wednesday and Friday, 8.30am - 5.00pm
Thursday, 8.30am - 7.00pm
Target Age Group: 12 - 20 years
Area Serviced: Blacktown LGA

REFERRALS
Referral Number: 9881 1230
Referral criteria:
WAAT work with people aged 12-20 years old who live, work or study in the Blacktown LGA.
Referral exclusions: No
Referral procedures:
Contact on-call worker during opening hours.

Cnr Kelly & Buran Close, Mount Druitt 2770
PO Box 47, Mount Druitt 2770
waat@wsahs.nsw.gov.au
9625 9110

Monday to Friday, 8.30am - 5.00pm. Closed at lunchtimes from 12.45pm - 1.30pm
LEGAL SERVICES
LEGAL SERVICES

ABORIGINAL LEGAL SERVICE NSW/ACT LTD

Level 8, 33 Argyle Street, Parramatta 2150
PO Box W37, Parramatta Westfield 2124
www.alsnswact.org.au
8836 3400
8836 3499
Monday to Friday, 8.30am - 5.30pm

PRIMARY BUSINESS
Criminal Legal Service for Aboriginal and Torres Strait Islander people - information, advice and legal representation.

Target Age Group:
All ages.

Area Serviced:
NSW and ACT

REFERRALS
Referral Number:
8836 3400
Referral Criteria:
For all Aboriginal and Torres Strait Islander people.
Referral Procedures:
Call during office hours.
JUVENILE JUSTICE, BLACKTOWN

LEVEL 1, 22 MAIN STREET, BLACKTOWN 2148
PO BOX 985, BLACKTOWN 2148
WWW.DJJ.NSW.GOV.AU
8882 4300
8882 4361
MONDAY TO FRIDAY, 9.00AM - 5.00PM

PRIMARY BUSINESS
Juvenile Justice supervises and cares for young offenders in the community and in detention centres. It provides youth justice conferences for young offenders referred by police or the courts. Juvenile Justice also works with local services to increase young offenders’ ability to re-integrate into their community. If young people need assistance or information on criminal matters, please call the Legal Aid Youth Hotline.

TARGET AGE GROUP:
10 - 18 YEARS

AREA SERVICED:
Western Sydney

REFERRALS
Referral criteria:
All clients are mandated and referred via the justice system.
Juvenile Justice supervises and cares for young offenders in the community and in detention centres. It provides youth justice conferences for young offenders referred by police or the courts. Juvenile Justice also works with local services to increase young offenders’ ability to re-integrate into their community. If young people need assistance or information on criminal matters, please call the Legal Aid Youth Hotline.

**Target Age Group:**
10 - 18 years

**Area Serviced:**
Western Sydney
LAW ACCESS NSW

PRIMARY BUSINESS
Free government telephone service that provides legal information, referral and, in some cases, advice to people who have a legal problem in NSW.

Target Age Group:
All ages.

Area Serviced:
NSW

REFERRALS
Referral Number:
1300 888 529

Referral Criteria:
Any person who has a legal problem in NSW.

Referral Procedures:
Monday to Friday, 9.00 - 5.00pm (excluding public holidays)

1300 888 529. If an interpreter is required, call the Translating and Interpreting Service (TIS) first on 131 450 and ask for LawAccess NSW.

Monday to Friday, 9.00am - 5.00pm (excluding public holidays)
**LEGAL AID NSW**

**323 Castlereagh Street, Sydney 2000**

**PO Box K847, Haymarket 1238**

**www.legalaid.nsw.gov.au**

**9219 5000**

**9219 5935**

**Monday to Friday, 8.30am - 5.30pm**

**PRIMARY BUSINESS**

Advice, assistance and representation for those who qualify, also family dispute resolution (mediation) and community legal education programs.

**Target Age Group:** All ages.

**Area Serviced:** NSW

**REFERRALS**

**Referral Number:** 1300 888 529 (Law Access)

**Referral Criteria:** Must qualify for assistance.

**Referral Procedures:** Call Law Access in the first instance or download application form from website.
LEGAL AID YOUTH HOTLINE

PRIMARY BUSINESS
Experienced criminal lawyers with expertise in juvenile justice, provide legal advice to young people who have committed or are suspected of committing an offence.

Target Age Group:
Children and young people under 18.

Area Serviced:
NSW

REFERRALS
Referral Number:
1800 10 18 10

Referral Criteria:
Children and young people under 18.

Referral Procedures:
Call during stated hours.

1800 10 18 10
Monday to Friday, 9.00am - 12.00midnight. Weekends and public holidays - 24 hour service
MACQUARIE LEGAL CENTRE

Level 3, Suite 302, 107 Phillip Street, Parramatta 2150
PO Box 23, Parramatta 2124
Macquarie_NSW@clc.net.au
8833 0920 - Administration line
8833 0911 - Advice line
8833 0900

Monday to Friday, 9.00am - 5.00pm, Thursday night - by appointment only
Advice: Mondays and Thursdays, 2.00pm - 4.30pm

PRIMARY BUSINESS
Legal information and advice, youth education project, tenants advice and advocacy service, home building advice and advocacy service and the Children’s Court Assistance Scheme providing support to young people facing court on criminal charges.

Target Age Group:
All ages.

Area Serviced:
Western Sydney - Blacktown and Mount Druitt residents to call Mount Druitt and Area Community Legal Centre

REFERRALS

Referral Number:
8833 0911 - Advice line

Referral Criteria:
Blacktown and Mount Druitt residents to call Mount Druitt and Area Community Legal Centre.

Referral Procedures:
Call during operating hours.
MOUNT DRUITT & AREA COMMUNITY LEGAL CENTRE

PRIMARY BUSINESS
Free generalist legal advice.

Times for Specific Services:
All advice is given initially over the phone then follow up appointments are made by the Solicitor if required.

Target Age Group:
All ages.

Area Serviced:
Blacktown LGA and East Ward of Penrith LGA.

REFERRALS
Referral Number:
9675 2009

Referral Criteria:
Must reside in geographical boundaries and must be earning low or no income. Legal matters must be within the Centre’s guidelines.

Referral Exclusions:
Client must be in need of legal advice only.

Referral Procedures:
Initially calls made through phone advice Sessions.

76 Rooty Hill Road North, Rooty Hill 2766

PO Box 93, Rooty Hill 2766

9675 2009

9675 2110

Monday to Friday, 9.30am - 4.30pm
RECREATION AND LEISURE SERVICES
BLACKTOWN AQUATIC CENTRE

PRIMARY BUSINESS
Aquatic, Recreation and Leisure.

Target Age Group:
All ages.

Area Serviced:
Blacktown LGA

Hours of Operation:
Pool
5.30am - 7.30pm. Monday to Friday
6.00am - 6.00pm, Saturday and Sunday (Summer Season)
6.00am - 2.30pm, Saturday and Sunday (Winter Season)

Gym
6.00am - 9.00pm, Monday to Friday
6.00am - 6.00pm, Saturday (Summer Season)
6.00am - 2.30pm, Saturday (Winter Season)
8.00am - 6.00pm, Sunday (Summer Season)
8.00am - 2.30pm, Sunday (Winter Season)

REFERRALS
Referral Number:
9622 2279

Referral Criteria:
There is an entry fee for this centre.

Boyd Street, Blacktown 2148
PO Box 63, Blacktown 2148
council@blacktown.nsw.gov.au
9622 2279
9621 6188
BLACKTOWN AREA COMMUNITY CENTRE (BACC)

64 Falmouth Road, Marayong 2148
PO Box 4105, Marayong 2148
nafiye@marayonghouse.org.au
9626 5312
9626 6270
Monday to Friday, 9.00am - 5.00pm

PRIMARY BUSINESS
Community development work.

SECONDARY BUSINESS
Youth work, recreational activities.

Times for Specific Services:
Call youth worker for program times.

Target Age Group:
12 - 18 years old

Area Serviced:
Blacktown LGA

REFERRALS
Referral Number:
9626 3681
Referral Criteria:
Must fit age criteria.
Referral Exclusions:
Drug and alcohol issues.
Referral Procedures:
Call during business hours.
BLACKTOWN ARTS CENTRE

78 Flushcombe Road,
Blacktown 2148

PO Box 63,
Blacktown 2148

artscentre@blacktown.nsw.gov.au
www.artscentre.blacktown.nsw.gov.au

9839 6558

9831 8730

Tuesday to Saturday,
10.00am - 5.00pm

PRIMARY BUSINESS
Art exhibitions, workshops, theatre and music performances.

Times for Specific Services:
Please call centre for program.

Target Age Group:
All ages.

Area Serviced:
Western Sydney

REFERRALS
Referral Number:
9839 6558
Blacktown City Libraries provide spaces and services to our community for recreation and enjoyment, for lifelong learning, for access to information and for cultural pursuits. Services include free PCs and wireless Internet, children’s storytimes and young adult activities, free homework support, resources and study space.

**Times for Specific Services:**
Contact library for exact opening times.

**Target Age Group:**
All ages welcome.

**Area Serviced:**
Blacktown City
BLACKTOWN LEISURE CENTRE, STANHOPE GARDENS

Cnr of Stanhope Parkway & Sentry Drive, Stanhope Gardens 2768
PO Box 869, Blacktown 2148
council@blacktown.nsw.gov.au
www.blcs.blacktown.nsw.gov.au
9421 2600
9421 2651

PRIMARY BUSINESS
Leisure, aquatic and recreation services.

Target Age Group:
All ages.

Area Serviced:
Blacktown LGA

Hours of Operation:
Weekdays, 5.30am - 9.00pm
Weekends and most Public Holidays*, 8.00am - 5.00pm
Easter Monday, Boxing Day and New Year’s Day, 12.00noon - 5.00pm
* Closed on Good Friday and Christmas Day
BLACKTOWN POLICE CITIZENS YOUTH CLUB (PCYC)

PRIMARY BUSINESS
Sporting, recreation and youth drop-in.

Target Age Group:
12 - 25 years

Area Serviced:
Western Sydney

Hours of Operation:
Monday, 3.00pm - 8.30pm
Tuesday, 3.00pm - 8.30pm
Wednesday, 3.00pm - 8.30pm
Thursday, 3.00pm - 8.30pm
Friday, 3.00pm - 8.30pm
Saturday, 9.00am - 4.00pm

REFERRALS
Referral Number:
9622 3470

Referral Criteria:
Must fit age criteria.

Referral Procedures:
Annual membership - $7 juniors, $15 seniors.

30 Second Avenue, Blacktown 2148
PO Box 6059, Blacktown
Delivery Centre, Blacktown 2148
blacktown@pcycnsw.org.au
9622 3470
9622 9292
EMERTON LEISURE CENTRE

PRIMARY BUSINESS
Aquatic, sport and leisure.

Target Age Group:
All ages.

Area Serviced:
Emerton/Mount Druitt area

Hours of Operation:
Summer - Monday to Friday,
7.00am - 8.00pm (Aquatics)
7.00am - 10.00pm (Aquatics/Courts)
8.00am - 6.00pm, Saturday and
Sunday (Aquatics/Courts)

Winter - Monday to Friday,
7.00am - 8.00pm (Aquatics)
7.00am - 10.00pm (Courts)
8.00am - 6.00pm, Saturday
(Aquatics/Courts)
8.00am - 5.00pm, Sunday
(Aquatics/Courts)

Summer runs from approx Oct to
mid April and Winter runs approx
mid April to Sep.

REFERRALS
Referral Number:
8822 6000

Referral Criteria:
This service has an entry fee.
EMERTON YOUTH RECREATION CENTRE

PRIMARY BUSINESS
Drop In Centre, sporting and recreational activities, all services are free.
Times for Specific Services:
Centre open, 3.30pm - 6.00pm and 6.30pm - 8.45pm
School holidays, 11.00am - 5.45pm

Target Age Group:
7 - 17 years

Area Serviced:
Emerton, Mount Druitt

REFERRALS
Referral Number:
9628 9292
Referral Criteria:
Must fit age and area criteria.
Referral Exclusions:
No
Referral Procedures:
Phone during operating hours.

56 Copeland Road,
Emerton 2770

PO Box 63,
Blacktown 2148

council@blacktown.nsw.gov.au
www.blacktown.nsw.gov.au

9628 9292

Tuesday to Friday, 1.00pm - 9.00pm
Saturday, 1.00pm - 6.00pm
KEVIN BETTS SPORT STADIUM

PRIMARY BUSINESS
Indoor sporting venue.
**Target Age Group:**
Aged 10 plus

**Area Serviced:**
Western Sydney

REFERRALS
**Referral Number:**
9675 2362

Ralph Place,
Mount Druitt 2770

PO Box 213,
Mount Druitt 2770

info@kbs.org.au

9675 2362

9832 3471

7 days, 10.00am - 10.00pm
Mount Druitt Police Citizens Youth Club (PCYC)

Primary Business:
Youth development and recreational activities.

Times for specific services:
Drop-In - Monday to Friday, 3.30pm - 6.30pm

Target Age Group:
All ages

Area Serviced:
Mount Druitt

Referrals:
Referral Number: 9628 2628
Referral Criteria: No
Referral Exclusions: No
Referral Procedures: Phone during operating hours.

453a Luxford Road, Shalvey 2770
PO Box 547, Plumpton 2770
mountdruittpcyc.nsw.org.au
www.pcycnsw.org.au
9628 2628
9835 1199
Monday to Friday, 12.00pm - 9.00pm
Riverstone Swimming Centre

Primary Business
Aquatic and Recreation.
Target Age Group:
All ages.
Area Serviced:
Blacktown LGA

Hours of Operation:
Pool
Monday to Friday, 9.00am - 6.00pm.
Opens in September and closes in March (Summer Season)

Referrals
Referral Number:
9627 1496
Referral Criteria:
There is an entry fee for this centre.

Cnr Market & Garfield Streets, Riverstone 2765
PO Box 63, Blacktown 2148
council@blacktown.nsw.gov.au
9627 1496
9621 9173
RECREATION AND LEISURE SERVICES

ROOTY HILL SKATE PARK

PRIMARY BUSINESS
Skate, BMX, in-line skating and scooters.

Target Age Group:
All ages

Area Serviced:
Western Sydney

REFERRALS

Referral Number:
9839 6000

Referral Criteria:
All ages

Station Street, Rooty Hill
PO Box 63, Blacktown 2148

council@blacktown.nsw.gov.au
9839 6000
9831 1961
Daylight hours
SOUTH CREEK MOBILE YOUTH SERVICE

Cnr Debrincat and Oleander Roads, North St Marys 2760
PO Box 1022, St Marys 1790
southcreek@pnc.com.au
9673 3908
9833 7768
Monday/Wednesday/Friday, 9.00am - 4.30pm

PRIMARY BUSINESS
Activities and school holiday programs.

SECONDARY BUSINESS
Social development.

Times for Specific Services:
Activities are run in the afternoon and school holidays. Times are flexible.

Target Age Group:
11 - 16 years

Area Serviced:
North St Marys and Claremont Meadows.

REFERRALS
Referral Number:
9673 3908
Referral Criteria:
Must fit age and area criteria.
Referral Exclusions:
No
Referral Procedures:
Can be referred anytime if they meet criteria.
TED NOFFS FOUNDATION, THE STREET UNIVERSITY

PRIMARY BUSINESS
Counselling for young people including with substance use issues.

SECONDARY BUSINESS
Dance, music and photography workshops and music events.

Times for Specific Services:
Creative arts workshops - Wednesday to Friday only.

Target Age Group:
12 - 25 years

Area Serviced:
Mount Druitt, Blacktown and surrounding regions.

Hours of Operation:
Ted Noffs - Monday to Friday, 9.00am - 5.00pm
The Street University - Wednesday to Friday, 11.00am - 7.00pm

REFERRALS
Referral Number:
8886 2800 to be referred to the appropriate department.

Referral Criteria:
12 - 25 years

Referral Procedures:
Contact via telephone, email or drop in.
SUPPORT SERVICES
AFTERCARE RESOURCE CENTRE (ARC)

Level 1, Suite 103,
18 - 20 Ross Street,
North Parramatta 2151

arc@ransw.org.au

9890 3899

9890 1170

Monday to Friday,
9.00am - 5.00pm

PRIMARY BUSINESS
Case work and support for young people leaving DoCS care and establishing independent living.

SECONDARY BUSINESS
Small amount of brokerage.

Target Age Group:
16 - 25 years

Area Serviced:
Blue Mountains, Blacktown, Mount Druitt, St Marys, Penrith, Parramatta and Baulkham Hills.

REFERRALS
Referral Number:
9890 3899

Referral Criteria:
Must be leaving out-of-home care.

Referral Exclusions:
Must be able to live independently.

Referral Procedures:
Call anytime to arrange for an intake interview.
ANGLICARE STREET OUTREACH

PRIMARY BUSINESS
Holistic support to disadvantaged and at risk young people through crisis casework, provision of basic needs and Case Management.

SECONDARY BUSINESS
Group work, outreach services.

Times for Specific Services:
Intake (drop-in) on Mondays, Wednesdays, Fridays from 10.00am - 12.00pm (crisis casework and basic needs). Otherwise appoints for Case Management.

Target Age Group:
12 - 25 years

Area Serviced:
Parramatta and immediate surrounding LGAs.

REFERRALS
Referral Number:
9895 8290

Referral Criteria:
Aged between 12 - 25 years.

Referral Exclusions:
No-one outside of target age group.

Referral Procedures:
Referrals taken at anytime.

47 Hunter Street,
Parramatta 2150
street@anglicare.org.au
www.anglicare.org.au
9895 8290
0408 003 409
1800 036 644
(Freecall for young people)
9687 7456
Monday to Friday,
9.00am - 5.00pm
BLACKTOWN CITY COUNCIL, YOUTH DEVELOPMENT WORKER

The Mount Druitt Hub, 9 Ayres Grove, Mount Druitt 2770
PO Box 869, Blacktown 2148
mbysn@blacktown.nsw.gov.au
www.blacktown.nsw.gov.au
8886 2020
9832 4150
Monday to Friday, 8.30am - 4.30pm

PRIMARY BUSINESS
Information and referral on all youth related matters. Young people who wish to apply for the Youth Advisory Sub-Committee, or to get involved in National Youth Week events. Services that need info on youth interagency, partnerships, training and other professional and service development opportunities.

Target Age Group:
12 - 25 years

Area Serviced:
Blacktown LGA

REFERRALS
Referral Criteria:
All youth related enquiries welcome.

Referral Procedures:
Please call or email.
SUPPORT SERVICES

BLACKTOWN YOUTH SERVICES ASSOCIATION (BYSA)

PRIMARY BUSINESS
Services for young people 12 - 24 years including recreation, education, support and advocacy.

Target Age Group:
12 - 24 years

Area Serviced:
Blacktown LGA

REFERRALS
Referral Number:
9831 2095

Referral Criteria:
Must fit age bracket.

Referral Procedures:
Please phone or email.

15 First Avenue,
Blacktown  2148

manager@bysa.org.au
youthworker@bysa.org.au
www.bysa.org.au

9831 2095

9671 6712

Monday to Friday,
9.00am - 5.00pm
PRIMARY BUSINESS

» Adolescent and family counselling (free)
» Play Therapy (3 - 16 year olds)
» Home Energy Saver Scheme - home visits
» No Interest Loan Scheme (NILS)
» Youth development programs - Yr 9 & 10 students
» Financial counselling (free)
» Adult counselling
» Women of Worth Strength & Purpose Program
» Woman to Woman Program
» Simply Men
» The Resilience Donut (Parenting Program)
» Managing the Bull
» Rage (after school)

Target Age Group:
Families, individuals

Area Serviced:
Western Sydney

REFERRALS

Referral Number:
9673 1211

Referral Exclusions:
No

Referral Procedures:
Call during operating hours.
SUPPORT SERVICES

DEPARTMENT OF FAMILY & COMMUNITY SERVICES, BLACKTOWN

PRIMARY BUSINESS
Child protection and early intervention and out of home care for children.

Target Age Group:
Children 0 - 18 years, early intervention programs also work with families, we also support families to foster.

Area Serviced:
Blacktown and metro-west.

REFERRALS

Referral Number:
9852 3200 or DoCS Helpline 132 111

Referral Criteria:
Must fit age criteria.

Referral Exclusions:
No

Referral Procedures:
Reports of alleged child abuse to the Family and Community Services. Helpline, intake service at the CSC for existing Family and Community Services clients.

14 Prince Street, Blacktown 2148
PO Box 6085, Blacktown 2148
blacktowncsc.sitecoordinator@community.nsw.gov.au
www.facs.nsw.gov.au
9852 3200 (general enquiries)
DoCS Helpline:
132 111 (24 hours/7 days)
133 627 (mandatory reporting line)
9852 3283
Monday to Friday,
9.00am - 5.00pm
Thursday, 12.30pm - 5.00pm
DEPARTMENT OF FAMILY & COMMUNITY SERVICES, MOUNT DRUITT

5 Mount Street, Mount Druitt 2770
PO Box 111, Mount Druitt 2770
www.facs.nsw.gov.au
8887 7400 (general enquiries)
DoCS Helpline:
132 111 (24 hours/7 days)
133 627 (mandatory reporting line)
8887 7599
Monday to Friday,
9.00am - 5.00pm
24 hour child protection

PRIMARY BUSINESS
Child protection and early intervention and out of home care for children.
Target Age Group:
Children 0 - 18 years, early intervention programs also work with families.
Area Serviced:
Mount Druitt suburbs

REFERRALS
Referral Number:
132 111 (general public)
8887 7400 (mandatory report number)
Referral Criteria:
Must fit age criteria.
Referral Exclusions:
No
Referral Procedures:
Reports of alleged child abuse to the Family and Community Services.
Helpline. Intake service at the CSC for existing Family and Community Services clients.
PRIMARY BUSINESS

Drug Arm’s Community and Family Support Service (CAFSS) is an early intervention service operating in Fairfield, assisting individuals who have problems associated with alcohol and illicit substances. The program provides strategies for individuals to improve their quality of life and coping skills through assessment, case management, referral pathways, information and targeted cognitive behavioural interventions, social skills training and relapse prevention.

SECONDARY BUSINESS

The Street Outreach Service (SOS) program provides mobile assessment and referrals in high risk communities throughout Western Sydney.

**Times for Specific Services:**

Street Outreach Service (SOS) - 7.30pm on Friday nights in Western Sydney hotspots - Liverpool, Mount Druitt, Blacktown and Parramatta depending on need.

CAFSS Program runs Tuesday to Friday, 9.00am - 5.00pm.

**Target Age Group:**

16 years and over

**Area Serviced:**

Sydney

REFERRALS

- **Referral Number:** 9755 0596 or email vanessar@drugarm.com.au
- **Referral Criteria:** Must have AOD issue.
- **Referral Exclusions:** We will work with significant others but only on an individual basis. We do not do couples or family counselling.
FRESH YOUTH - LIGHTHOUSE CHRISTIAN CENTRE

10/173 Power Street, Glendenning 2761

team@lccaustralia.com

9675 2776
0400 144 228

9675 2793

Fridays, 7.30pm - 9.00pm with community work undertaken on specified dates.

PRIMARY BUSINESS

Pastoral care and support for young people on recovery programs, referrals, community partnerships, community good works, holiday activities and groups.

SECONDARY BUSINESS

Small amount of brokerage.

Target Age Group:
12 - 25 years

Area Serviced:
Blacktown LGA
HIPPY BIDWILL

Prior to school service for parents with a 4 year old.

Times for Specific Services:
During school hours.

Target Age Group:
4 years old and their parent/s.

Area Serviced:
Mount Druitt

30 Myrtus Crescent,
Bidwill 2770

PO Box 341,
Mount Druitt

jcolquhoun@burnside.org.au

9628 0897

9835 3615

9.00am - 4.30pm

SUPPORT SERVICES

PRIMARY BUSINESS

SUPPORT SERVICES

REFERRALS

Referral Number:
9628 0897

Referral Criteria:
Live in Mount Druitt - 2770 postcode.

Referral Procedures:
Universal access.
JUNAYA FOR FAMILIES

PRIMARY BUSINESS
Family work, home visits, case work, information and referrals, advocacy, practical assistance.

SECONDARY BUSINESS
Counselling, group work and brokerage.

Target Age Group:
Families with children aged 0 - 18 years.

Area Serviced:
Blacktown LGA

REFERRALS
Referral Number:
9621 3922

Referral Criteria:
Families with children aged 0 - 18 years and must be willing to work with service.

Referral Exclusions:
If AVOs are to be in process or partner not present.

Referral Procedures:
Referrals taken Monday to Friday, 9.00am - 5.00pm.

Unit 3/45 Fourth Avenue, Blacktown 2148
PO Box 8481, Blacktown 2148
info@junaya.org.au
9621 3922
9831 7966

Monday to Friday, 9.00am - 5.00pm
SUPPORT SERVICES

KARABI COMMUNITY & DEVELOPMENT SERVICES INC

Cnr Darcy Rd & Fyall Ave, Wentworthville 2145
PO Box 181, Pendle Hill 2145
admin@karabi.org.au
9636 5428
Monday to Friday, 9.00am - 5.00pm

PRIMARY BUSINESS
Community Development Youth Services, Social Support for Seniors and Youth and Family Services.

Times for Specific Services:
Ring for further information.

Target Age Group:
12 - 18 years

Area Serviced:
Parramatta, Holroyd and Blacktown LGAs.

Target Cultural Group:
ATSI

REFERRALS
Referral Number:
9631 6575

Referral Criteria:
Between the ages of 12 to 18. Fall below the threshold of at risk of significant harm.

Referral Exclusions:
No

Referral Procedures:
Call to make a referral.
KIDS HELPLINE

Kids Helpline is Australia's only free, private and confidential, telephone and online counselling service specifically for young people.

Target Age Group:
5 - 25 years

Area Serviced:
Australia Wide

GPO Box 2469,
Brisbane QLD 4001

admin@kidshelp.com.au
www.kidshelp.com.au

1800 551 800

24 hours, 7 days
FAMILY REFERRAL SERVICE  
WESTERN SYDNEY

SUPPORT SERVICES

Monday to Friday,
8.30am - 5.30pm
Messages will be taken out of hours and returned next business day.

114

114

Suite 202/203 Westfield Shopping Centre,
Mount Druitt 2770
frsmtdruitt@ransw.org.au
1300 403 373
9625 2580

PRIMARY BUSINESS

The FRS is a central referral point for families, children and young people to support them to get back on track. If eligible, may be able to access brokerage to access services.

Target Age Group:
All families

Area Serviced:
Blacktown, Auburn, Blue Mountains, Hawkesbury, The Hills, Holroyd, Parramatta, Penrith

REFERRALS

Referral Number:
1300 403 373
Referral Criteria:
Anyone can call, service is free.
Referral Procedures:
Call 1300 403 373
PACS

PRIMARY BUSINESS
Counselling (also parenting groups, Drumbeat and RAGE groups)

Target Age Group:
9 - 18 year olds and their families.

Area Serviced:
Blacktown and West Holroyd Local Government Areas, Castle Hill and Kellyville.

REFERRALS

Referral Number:
9622 0787

Referral Criteria:
9 - 18 years old and/or parents residing in the Blacktown or West Holroyd Local Government Areas, Castle Hill and Kellyville.

Referral Exclusions:
No

Referral Procedures:
Phone referrals, voicemail available when phone unattended.

27 Richmond Road,
Blacktown 2148

PO Box 450,
Blacktown 2148

vickiw.pacs@gmail.com
admin@pacs.ngo.org.au

9622 0787

9831 6767

Monday to Friday,
9.30am - 5.30pm
**SUPPORT SERVICES**

**QUAKERS HILL YOUTH SUPPORT SERVICE**

**PRIMARY BUSINESS**
Counselling/Case management/Groups

**SECONDARY BUSINESS**
Counselling and community development.

**Times for Specific Services:**
9.00am - 5.00pm for counselling.
After hours by appointment.

**Target Age Group:**
12 - 18 years

**Area Serviced:**
Blacktown LGA

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**REFERRALS**

**Referral Number:**
9837 0106

**Referral Criteria:**
Young people need to live in one of the following areas: Quakers Hill, Schofields, Riverstone, Parklea, Stanhope Gardens, Acacia Gardens, Glenwood, Marsden Park, Dean Park, Marayong, Kings Park, Kings Langley, Seven Hills, Lalor Park.

**Referral Exclusions:**
Clients residing out of the geographical area.

**Referral Procedures:**
Via the telephone and referral form.
RAPS – ADOLESCENT FAMILY THERAPY & MEDIATION SERVICE

PRIMARY BUSINESS
Adolescent and Family Therapy.

SECONDARY BUSINESS
Mediation

Times for Specific Services:
Monday is dedicated to appointments to see new families.

Target Age Group:
12 - 20 years

Area Serviced:
Metropolitan area as far west as Penrith.

REFERRALS
Referral Number: 9890 1500

Referral Criteria:
Must fit age criteria.

Referral Exclusions:
Sex offenders

Referral Procedures:
No referral required. Parents and carers must phone for an appointment.

Suite 103, Level 1, 18 - 20 Ross Street, North Parramatta 2151

raps@ransw.org.au
www.relationships.com.au

9890 1500

9890 1170

Monday to Friday, 9.00am - 5.00pm (with extended counselling hours)
SUPPORT SERVICES

RECONNECT – BLACKTOWN LGA

Shop 3, 254 Beames Avenue, Mount Druitt 2770
PO Box 3164, Mount Druitt Village 2770
reconnect_blacktown@au.salvationarmy.org
www.salvos.org.au/youthlink/reconnect/
9832 3934
9832 3708
Monday to Friday,
9.00am - 5.00pm
After hours by appointment.

PRIMARY BUSINESS
Counselling for adolescents, family mediation, group work, some practical assistance and advocacy. Target group is young people at risk of homelessness. Help link young people into work and school.

Target Age Group:
12 - 18 years

Area Serviced:
Blacktown LGA

REFERRALS
Referral Number:
9832 3934
Referral Criteria:
Young person at risk of being homeless, family conflict, at risk of disengaging from education.
Referral Exclusions:
Acute mental health issues, sexual assault counselling.
Referral Procedures:
Call during office hours and we will fax a referral form.
RIVERSTONE NEIGHBOURHOOD & YOUTH CENTRE

PRIMARY BUSINESS
Youth service

SECONDARY BUSINESS
Supervising groups and holiday programs

Times for Specific Services:
- 12 - 18 years Drop In/Youth after school programs - Monday and Thursday, 3.00pm - 5.30pm.
- 12 - 18 years Fridays once a month, Night Youth Jam, 6.00pm - 9.00pm.

Target Age Group:
- 12 - 18 years old

Area Serviced:
Riverstone, Vineyard, Rouse Hill, Schofields, Marsden Park, Box Hill and Oakhurst.

Hours of Operation:
Open Monday and Thursday during drop in hours. 3.00pm - 5.00pm.
And other various hours for other programs during the week.
Enquiries and emergency access to youth worker - open Monday to Thursday, 9.30am - 2.30pm.

REFERRALS
Referral Number:
9627 9925

Referral Criteria:
Must fit age and area criteria.

Referral Exclusions:
No

Referral Procedures:
Phone during operating hours.
SUPPORT SERVICES

TED NOFFS FOUNDATION, THE STREET UNIVERSITY

PRIMARY BUSINESS
Counselling for young people including with substance use issues.

SECONDARY BUSINESS
Dance, music and photography workshops and music events.

Times for Specific Services:
Creative arts workshops - Wednesday to Friday only.

Target Age Group:
12 - 25 years

Area Serviced:
Mount Druitt, Blacktown and surrounding regions.

Hours of Operation:
Ted Noffs - Monday to Friday, 9.00am - 5.00pm
The Street University - Wednesday to Friday, 11.00am - 7.00pm

REFERRALS
Referral Number:
8886 2800 to be referred to the appropriate department.

Referral Criteria:
12 - 25 years

Referral procedures:
Contact via telephone, email or drop in.

Contact Information:
Suite 1, Level 1, 11 Cleeve Close, Mount Druitt 2770
PO Box 115, Mount Druitt 2770
dubucj@noffs.org.au
8886 2800
9625 5433
UNITING CARE BURNSIDE NEWPIN

30 Myrtus Crescent, Bidwill 2770
PO Box 341, Mount Druitt 2770
abex@unitingcarenswact.org.au
www.newpin.org.au
9628 0897
9835 3615
Monday to Thursday, 9.00am - 4.30pm (closed Fridays)

PRIMARY BUSINESS
Therapeutic groups, parenting and educational groups.

Target Age Group:
Mothers - 18 years and up who have at least one child under the age of 5 in their care and are involved with child protection or are in the process of having a young child restored back into their care.

Area Serviced:
Mount Druitt

REFERRALS
Referral Number:
9628 0897
Referral Criteria:
Mothers aged 18 and over who have at least one child under the age of 5 in their care and are involved with child protection or are in the process of having a young child restored back into their care.

Referral Exclusions:
Persons taking drugs.

Referral Procedures:
Referral through case worker child protection. Contact the centre on referral number if referrer has any questions. Can be referred by any person and will then go on a waiting list.
UNITING CARE BURNSIDE NEWPIN FATHERS PROGRAM

SUPPORT SERVICES

Monday to Friday,
9.00am - 4.30pm

9835 1644
hhouston@burnside.org.au
www.newpin.org.au

9 Capparis Circuit,
Bidwill 2770

SUPPORT SERVICES

PRIMARY BUSINESS
Therapeutic groups, parenting and educational groups.
Target Age Group:
Fathers - 18 years and up and children 0 - 5 years whose children are in care and where the father is seeking restoration.
Area Serviced:
Blacktown, Mount Druitt, Parramatta, St Marys and Penrith LGAs with transport provided for Mount Druitt residents. Referrals from other areas will be considered if the father can get to the centre or to Mount Druitt station.

REFERRALS
Referral Number:
9835 1644
Referral Criteria:
Fathers aged 18 and over who are working towards the restoration of at least one child under school age. Limited places exist for family preservation.
Referral Exclusions:
All referrals have to be approved by Community Services to ensure that they meet the above criteria.
Referral Procedures:
Please contact the Newpin Fathers centre to discuss the referral and for a referral form.
WESLEY FAMILY CENTRE, NEPEAN

Level 1, 148 Henry Street, Penrith 2750
PO Box 4455, Penrith 2750
4723 9277
4723 9240

Monday to Friday, 9.00am - 5.00pm

PRIMARY BUSINESS
Casework, group work, outreach, information and referral.

SECONDARY BUSINESS
Development of collaborative partnerships between youth service providers in the area.

Target Age Group:
12 - 17 years

Area Serviced:
Mount Druitt

REFERRALS
Referral Number:
4723 9277
Referral Criteria:
Must be living in the Mount Druitt area and be aged between 12 - 17 years.
Referral Exclusions:
Young people residing outside of the Mount Druitt area.
Referral Procedures:
Call during operating hours.
WESLEY FAMILY CENTRE, RIVERSTONE

SUPPORT SERVICES

Monday to Friday,
9.00am - 5.00pm
9627 5099
9627 3511
info@sydwestmsi.org.au
PO Box 523,
Riverstone 2765

Riverstone Public School,
Elizabeth Street,
Riverstone 2765

PO Box 523,
Riverstone 2765

info@sydwestmsi.org.au

9627 3511
9627 5099

Monday to Friday,
9.00am - 5.00pm

PRIMARY BUSINESS
Casework, group work, outreach, information and referral.

SECONDARY BUSINESS
Development of collaborative partnerships between youth service providers in the area.

Target Age Group:
12 - 17 years

Area Serviced:
Riverstone, Schofields, Marsden Park, Vineyard

REFERRALS

Referral Number:
9627 3511

Referral Criteria:
Must be living in the Riverstone, Schofields, Marsden Park or Vineyard areas and be aged between 12 - 17 years.

Referral Exclusions:
Young people residing outside of the areas above.

Referral Procedures:
Call during operating hours.
PRIMARY BUSINESS
Women’s services.

Times for Specific Services:
Intake - Tuesday, Wednesday and Thursday.

Target Age Group:
Women 16 years and over.

Area Serviced:
Mount Druitt and surrounding suburbs (includes all of Blacktown LGA).

REFERRALS
Referral Number:
9677 1962

Referral Criteria:
Individual project criteria.

Referral Exclusions:
No

Referral Procedures:
Completion of referral form/intake form as required.
**SUPPORT SERVICES**

**MACKILLOP FAMILY SERVICES**

**PRIMARY BUSINESS**
Provide accommodation and casework support for young people who are experiencing homelessness or are at risk of homelessness. MacKillop offers medium to long term supported accommodation services for young people aged 15 - 18 years as well as supported semi-independent accommodation services for young people aged 16 - 25 years. MacKillop also provides early intervention and post crisis case management support for young people experiencing homelessness or at risk of homelessness. MacKillop provides general and therapeutic foster care programs. MacKillop also provides casework support for children, young people and families.

**SECONDARY BUSINESS**
Practical assistance, information and referral, and family support.

**Target Age Group:**
12 - 25 years

**Area Serviced:**
Blacktown and Nepean LGA

**REFERRALS**

**Referral Number:**
8881 4800

**Referral Criteria:**
Must fit age criteria.

**Referral Procedures:**
Contact main line and ask for SHS referral worker.

12-14 Second Avenue, Blacktown
PO Box 8075, Westpoint Shopping Centre, Blacktown 2148
8881 4800
9621 4468

Monday to Friday, 9.00am - 5.00pm (flexible)
Youth Insearch hold weekend programs focussed on resolving adolescent issues at a peer level. We aim to reduce crime, substance abuse, binge drinking and prevent suicide in young people, as well as enhance self-esteem and productivity through empowering youth.

**Target Age Group:**
12 - 17 years inclusive.

**Area Serviced:**
West and North-West Sydney.

**Referrals**

Referral Number: 9659 6122

Referral Criteria:
Young people must be between the age of 12 - 17 inclusive and must not have committed a sexual offense or be suffering from an acute state of mental illness. Young people will need to be able to go a weekend without the use of drugs and/or alcohol.

Referral Procedures:
Please phone to arrange a briefing.
TRANSPORT SERVICES
TRANSPORT SERVICES

131500 TRANSPORT INFO LINE

PRIMARY BUSINESS
Providing public transport users in NSW with the information they need to plan an efficient and successful journey.

Reliable and accurate transport service information for trains, buses and ferries in the Greater Sydney Metro area (including Newcastle, Central Coast, Wollongong and the Illawarra).

SECONDARY BUSINESS
Transport Info Services, timetables for train, bus and ferry services. Ticket and fare info. Trip planning for combined transport modes. Trip planning and timetables for school bus services. Travel to special events and attractions. Accessible travel info for people with disabilities. Feedback service. TTY response for hearing and speech impaired customers, call 1800 637 500.

Target Age Group: All ages
Area Serviced: NSW wide

www.transportnsw.info
iOS app: http://goo.gl/P0WZ3
Android app: http://goo.gl/6ADvN

131 500

24 hours, 7 days
Centre operators available 6.00am - 10.00pm, 7 days a week
If you have any comments, suggestions or questions, please email Council’s Community Development Worker (Youth) at: council@blacktown.nsw.gov.au